## **Remote Learning Technology Support for City Honors Students**

**How to request a laptop** for all City Honors students, any grade, if you need one and missed the distribution at our school. Once you have completed this form, you must wait to be contacted by the Buffalo Public Schools IT Department with an invitation to pick up the laptop at the selected location.

https://forms.office.com/Pages/ResponsePage.aspx?id=nNCgtVioaUS\_aFWqCu5g2uxLhsRFrjdlqscDwbm scsZUQjJORko0RINMR0VUOUhSMUM2Q1ROSDJINS4u

**If you have technical difficulties with the school laptop**, the BPS Community Help Line is up and running at 816-7100. Choose option 1 for questions about technology. You can also go to one of the four high school hubs for lunch distribution for in-person IT assistance. An IT Tech is at each site from 11:00 AM to 1:00 PM for walk-in assistance. If you choose this option, please be prepared to have your masks in place, wait and be patient. The four hub sites are:

Bennett High School, 2885 Main Street South Park High School, 150 Southside Parkway Lafayette High School, 370 Lafayette Avenue East High School, 820 Northampton St

If you have limited or no internet access at home for your Buffalo Schools student and need support to access online instructional materials, you may submit a Mobile Hot Spot Request Survey. A link to this survey is included below, and is also available on the Buffalo Public Schools home page, www.buffaloschools.org

Hot Spots are small mobile devices which provide a wireless Internet connection to be used with a computer or tablet.

A limited number of hot spots will be on loan from the Buffalo Public Schools and are limited to one per family. They are intended to provide connectivity to households that do not currently have an Internet connection. Distribution of Hot Spots will begin with graduating seniors. To access the survey, click on the link below or copy it into your device web browser.

https://docs.google.com/forms/d/e/1FAIpQLSch8uzyr1pc1K\_Uip6LIINAjZeB7I1MQhcelz-RNY5YSsMD7g/viewform